

COLO TELEPHONE COMPANY CLOSED CAPTIONING

The Federal Communications Commission (FCC) is concerned that consumers may experience difficulty in receiving and/or viewing closed captioning on some digital television (DTV) programming, including high definition television (HDTV), provided by a subscription video provider.

If you have difficulties viewing closed captions on subscription video programming received from Colo Telephone Company, you should:

* Ensure that the captioning function on your set-top box, if applicable, is turned on.

* Ensure that the captioning function on your DTV is turned on.

* If you are still unable to view closed captions, you should contact Colo Telephone Company for assistance as follows:

For assistance with immediate closed captioning concerns contact:

Customer Service

Phone (641)377-2202

Phone 24 hours (641)377-2203

E-mail: colo@netins.net

To file a written complaint regarding closed captioning issues contact:

Colo Telephone Company

Attn: Larry Springer

303 Main St, P O Box 315

Colo, IA 50056

Phone: (641)377-2202

Fax: (641)377-2209

E-mail: larrycolo@netins.net

This service is only available within Colo city limits and limited country locations at this time. Colo Telephone's DTV includes 100+ video channels and 45 music channels. Once the service is available to you, there are a number of options from which you can choose, including: HBO channels, Cinemax channels, Showtime channels, TMC channels, FLIX and Sundance, Starz and Encore channels and Pay-Per-View. Please contact us if you have any questions regarding this service.